

## Twentynine Palms Public Cemetery District

## POLICY TITLE: Accounts Receivable Policy

## POLICY NUMBER: 2100

<u>2100.1</u> It is the policy of the Twentynine Palms Public Cemetery District that accounts receivable be reviewed monthly, as it is critical to the cash flow of the District and requires continued follow-up and attention.

## 2100.2 Procedures:

- a) The accounts receivable balances, to include any outstanding Pre-Need balances, are reviewed monthly in conjunction with the Board Meeting by the General Manager and Board of Trustees as part of the General Manager's Report section of the agenda.
- b) Notices are sent for all accounts 30 or more days past their due date.
- c) If a client becomes delinquent in Pre-Need payments, every attempt is made for collection via email and/or regular mail. If the contract is in default for more than 6 months, the contract will be cancelled, and all payments shall be forfeited upon action by the Board of Trustees.